

Submitting a wellness claim through Assurity

There are ***two*** ways to submit a wellness claim; below you will find step by step directions for each of them.

1. **Call** (800) 869-0355, press 1, dial four digit extension 4484 to submit your claim

- Assurity Hours of operation are 7 am to 5 pm CST.
- Provide SSN or policy number.
- Tell them you want to submit a wellness claim.
- You will need the following information:
 - Provider Name
 - Provider Phone Number
 - Provider Address
 - Date of Service
 - Provide type of test or screening
 - Provide the dollar amount – billed amount(before insurance pays) for the test or screening
- They will read you a state fraud notice.
- Your check will come in the mail in approximately 7-10 days.

OR

2. **Email/Fax** a form to Assurity

- Go to www.assurity.com
- Click on Customer Center
- You do not have to login
- Select type of benefit: Wellness Benefit
- Select state: IA, TX, etc.
- Click on download benefit claim package
- You will have a fillable PDF form you complete and submit
- Email to claimsinfo@assurity.com
- Fax: (800) 869-0368