



CBE Companies, Inc. **CYPRESS CONTACT SHEET**

It is important to show your Cypress ID card to your physicians, hospital and pharmacy. Your new ID card will ensure claims are submitted to the correct address and the appropriate PPO discounts and plan benefits are applied.

CYPRESS BENEFIT ADMINISTRATORS

5560 W. Grande Market Drive
Appleton, WI 54913

www.cypressbenefit.com

Toll Free: 1-877-236-0844

Local Phone: 1-920-968-4613

Claims Fax: 1-920-968-4616

Enrollment Fax: 1-866-542-1874

Medical Claims Processing & Benefit Questions

Georgine B. Ext. 4086 or georgineb@cypressbenefit.com

ID Cards & Terminations, COBRA Administration Questions

Amy B. Ext. 4034 or cypressadmin@cypressbenefit.com

BALANCE BILLING ISSUES

HST Patient Advocacy Center (PAC)

To speak with a patient advocate, please call **1-888-837-2237** or you can inquire via email to patientadvocacy@hstechnology.com



To locate a participating provider, please call **1-866-930-7427** or visit their website at www.multiplan.com



National Pharmaceutical Services administers your Prescription Drug Benefit Program. To speak with National Pharmaceutical Services Customer Service, please call **1-800-546-5677** or to access the prescription drug information, visit their website at **Website: www.pti-nps.com**



Have your providers call 800-432-8421

or

inquire online at www.urmedwatch.com

Pre-Certification is required to receive maximum benefits. Please call 5-10 days prior to ALL inpatient admissions and out-patient service not performed in a doctor's office and for those services specified in your Plan Document. Call within 48 hours after an emergency admission. Prior notification is recommended for pregnancy admissions.